



# Acceptable Use Policy

As a provider of web site hosting and other Internet-related services, 4reg.net offers its customers the means to disseminate a wealth of public, private, commercial and non-commercial information. In order to avoid abuse, we provided these **Acceptable Use Policy ("AUP")**, which represents an addition to our terms and conditions and which specify the rights and obligations of the customer to certain 4reg.net services.

This AUP will be revised from time to time. A customer's use of 4reg.net after changes to the AUP, which are posted on 4reg.net website, [www.4reg.net](http://www.4reg.net), will constitute the customer's acceptance of any new or additional terms of the AUP that result from those changes.

**In case of any uncertainties which arise due to errors in translation, the German version of these acceptable use policy is the legally binding one.**

Clients violate our policy and the service agreement when they engage in the following prohibited activities:

# Mail Abuse/SPAM

The abuse and misuse of eMail is a serious problem and is tolerated in no way by 4reg.net!

Spam Mails represent an illegal behavior and can have a negative influence on the servers of 4reg.net - because our IP addresses could be blocked.

We reserves the right to deactivate or terminate - without warning - any account that violates our policies. Usage of our services presupposes an understanding and the acceptance of our policies.

It is forbidden strictly, by using our servers or one with us registered Domain

- to send unsolicited eMails or to post them to newsgroups
- the use of web pages set up on ISPs that allow spamming, that directly or indirectly reference customers to domains or IP addresses hosted by 4reg.net
- advertising, transmitting, or otherwise making available any software, program, product, or service that is designed to facilitate a means to spam.
- forging or misrepresenting message headers, whether in whole or in part, to mask the true origin of the message.

4reg.net reserves the right to decide what it considers "spam", "mail bombing", or "bulk e-mail", and to determine from all of the evidence whether or not the e-mail recipients were from an "opt-in" e-mail list.

4reg.net may, at its option, charge 25.00 EUR per spam complaint we receive for any domain on our network and will be charged to the owner of the domain. These are non-refundable charges and will be invoiced at the time of complaint notification.

The use of mailing lists is allowed, if the list administrator ensures, that new subscribers be confirmed before mailings commerce. Also list administrators must provide a simple method for subscribers to terminate their subscriptions. Mailing list administrators has also to ensure, that the impact of their mailings on our network and the hosts of others is minimized by proper list management procedures such as pruning of invalid or undeliverable addresses and that their list are not used for abusive purposes.

# Adult Content

On our virtual shared servers and web space plans we do not permit any adult contents. This includes:

- Any site whose revenue is gained in part or whole from its adult content.
- Photos or videos showing frontal nudity on either men or women for non-scientific or non-artistic purposes.
- Hyperlinks to adult sites, including but not limited to sites who violate these policies.
- Sites that have discussion boards and share information that is "adult" in nature.
- Sites that sell or promote "adult" material, including but not limited to adult toys.

There are numerous reasons, why we do not allow adult contents on our servers.

On the one hand also small adult sites cause partly very high traffic, which can lead to restrictions for other customers (e.g. slowing down of our servers).

On the other hand adult sites tend to be blocked. IP addresses are shared and used at the same time for many web pages on a server. A blocking would bring thus disadvantages for other customers.

Based on personal opinions, many people would not be associated with adult contents - which shared IP addresses would entail possibly.

For these and further reasons adult contents are not permitted on our Web servers.

However - it is not our function or our tendency to discriminate against offerers or users from adult contents.

**Therefore we allow you to have adult contents on own servers.** If you set up your own server with us, we can register own IP addresses on your name. This way no other customer is brought in connection with the content in a direct or indirect way or has to suffer under restrictions. Of course all legal regulations are to be kept also for your own servers too, apply on our rules in all other respects, particularly also regarding Spam Mails.

# Resource Usage Abuse

4reg.net allows CGI, PHP, Perl, ASP and ColdFusion processes - depending the webhosting plan - on their servers.

These processes can require intensive system performances and because a virtual server and/or web space plan is shared with other customers, we must limit how much of the CPU, memory, disk I/O, disk space and database use can be used by any one on a shared server.

For this reason any program (application, script etc.) or usage, which consumes too many system resources or which has negative effects on the efficiency of the servers for other customers, is to rate as abuse.

## **Shared servers are "shared" and we all need to play fair.**

If a customer need more resources than is acceptable on a webhosting plan or a virtual server environment, its own solution is necessary in form of a dedicated server or its own server.

If 4reg.net found accounts, using excessive amounts of system resources, you will get an eMail warning. We help you, to find a solution - e.g. an upgrade of your plan, which becomes fair your requirements.

If the situation is severe, a blockage of the side can be the result, in order to return the server performance on an acceptable level.

- **Background Running Processes**

Background daemons are in general not permitted on our servers, e.g. IRC bots and any other programs, which exceed a normal server use.

- **Cron Jobs**

We allow customers to set up cron jobs to perform routine functions automatically. Due to the impact on the server, running some automated processes can take up considerable server resources and in those cases, our technicians may disable the cron job.

- **Exploitable Scripts**

Unfortunately, many commonly used scripts can be exploited to allow unauthorized users into our systems. Consequently we may on occasion need to ban and consequently disable these scripts.

- **Flat File Database Driven Forums**

Due to their use of flat files instead of databases, 4reg.net does not allow the use of UBB or YABB bulletin boards. Use of these boards for large or very active forums, results in system performance degradation, and cannot be allowed in our shared server environment. 4reg.net suggests using VBulletin or phpBB as a more efficient, database-driven alternative to these bulletin boards. Busy sites with large forums and data bases are not suited to a shared server environment.

- **Mailing Lists**

We have a strict policy regarding use/spam on our network, but we do allow use of mailing lists within the constraints of our spam policy. However, sending thousands of e-mails off of a given server can impact the performance of the server. Therefore we limit the amount of e-mail

allowed on our Shared Virtual Servers to no more than 1000 e-mails per day and 30 eMails in 10 seconds.

# Illegal Activities

## Intellectual Property Violations

4reg.net is required by law, to remove or block trademark law injuries or similar law breakings when becoming known and this will also do.

## Illegal or Unauthorized Access to Other Computers or Networks

We will terminate your account if we register accessing illegally or without authorization computers, accounts, or networks belonging to another party, or attempting to penetrate security measures of another individuals system (often known as "hacking"). Also, any activity that might be used as a precursor to an attempted system penetration (i.e. port scans) are strictly prohibited.

## Other Illegal Activities

We will also terminate your account, if you are engaging in activities that are determined to be illegal, including advertising, transmitting, or otherwise making available ponzi schemes, pyramid schemes, fraudulently charging credit cards, and pirating software or any other illegal activities.

Using 4reg.net as a means to transmit or post defamatory, harassing, abusive, or threatening language as well as any content that is discriminatory based on gender, race, age and/or promotes hate or violence is prohibited.